

AMAN KHANUJA, MBA, MPH, MBBS

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PROFESSIONAL SUMMARY

Strategic and outcomes-driven healthcare leader with a clinical foundation as a physician (MBBS) and over a decade of experience spanning leadership roles in hospital operations, public health, and healthcare administration. Proven success leading large, unionized teams (500+ FTEs) and managing multimillion-dollar budgets (\$34M+) across complex, multi-site environments.

Recognized for aligning operational performance with clinical priorities to advance patient safety, quality, and experience. Deeply committed to health equity, Indigenous cultural safety, and embedding trauma-informed, anti-racist practices into healthcare systems.

I bring a unique blend of clinical, operational, and strategic expertise to drive innovation, efficiency, and system-level improvement.

EDUCATION & CREDENTIALS

- **MBA**, Yale School of Management – New Haven, CT, USA | 2020
 - **Master of Public Health (MPH)**, Yale School of Public Health – New Haven, CT, USA | 2020
 - **Bachelor of Medicine and Bachelor of Surgery (MBBS)** – Pune, India | 2013
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PROFESSIONAL EXPERIENCE

Vancouver Island Health Authority (Island Health) – Victoria, BC
Regional Manager, Support Services | Jul 2024 – Present

- Provide operational and strategic leadership for Support Services across 12 acute and long-term care facilities, overseeing a \$34M budget and more than 500 unionized FTEs.
- Reduced overtime from 4% to under 1% within six months through targeted scheduling redesign and hands-on engagement with site leaders, while maintaining service quality.
- Implemented systems-driven cost optimization measures that achieved 10% savings on discretionary spending categories without impacting frontline capacity or care delivery.
- Enhanced quality and accountability frameworks, achieving a measurable 1% improvement in third-party cleanliness audit scores across multiple sites.
- Strengthened frontline engagement by embedding structured change management practices and increasing staff participation in improvement initiatives.

- Streamlined response to increasing service demands through a three-step workflow model that optimized request handling, resource allocation, and strategic prioritization.
- Actively support equity and Indigenous-specific anti-racism initiatives, integrating cultural safety principles into departmental operations and leadership practices.

Care Stack Inc. (dba Avi Health) – Chelmsford, MA, USA
Co-Founder & Chief Executive Officer | *Apr 2021 – Jun 2024*

- Founded and scaled a specialty healthcare company delivering evidence-based peritoneal dialysis services across outpatient and community settings.
- Directed organizational strategy, clinical operations, and P&L management, achieving sustainable growth and strong quality outcomes.
- Built physician partnerships and negotiated strategic contracts, including with the largest nephrology group in southwest Georgia.
- Led initiatives to integrate patient safety, operational efficiency, and culturally safe care delivery.

Victoria County Public Health Department – Victoria, TX, USA
Epidemiologist | *Jul 2020 – Apr 2021*

- Directed regional COVID-19 emergency response operations, including outbreak management, data surveillance, and clinical protocol development.
- Collaborated with multidisciplinary teams to strengthen risk communication and community health outcomes.

Sanjeevani Hospital & Research Centre – Ujjain, India
Senior Medical Administrator | *Apr 2013 – Jun 2017*

- Oversaw clinical, operational, and fiscal performance across multiple hospital sites.
- Achieved 40% revenue growth and 20% operational efficiency improvement through process redesign and strategic planning.
- Spearheaded accreditation readiness and patient safety initiatives to elevate care standards and regulatory compliance.

CORE COMPETENCIES

Healthcare Operations Leadership | Strategic & Financial Management | Leadership of Unionized Teams | Equity, Diversity & Indigenous Cultural Safety | Quality Improvement & Patient Safety | Change & Performance Management